

Serviceware SE: Annual General Meeting approves all agenda items with large majority

Idstein, 13 May 2022 – The shareholders of Serviceware SE ("Serviceware", ISIN DE000A2G8X31) approved all agenda items with a large majority at yesterday's virtual ordinary Annual General Meeting. A total of 86.2 percent of the share capital was represented.

Among other things, the transfer of the registered office of the company from Bad Camberg to Idstein, which took already place, was decided by a large majority at the Annual General Meeting.

Furthermore, a majority of the shareholders approved the cancellation of the existing Authorised Capital 2018 and the creation of a new Authorised Capital 2022 with the possibility of exclusion of subscription rights.

Details on the Annual General Meeting and further voting results are available on the website of Serviceware (www.serviceware-se.com) in the "Investor Relations" section.

About Serviceware

Serviceware is a leading provider of software solutions for the digitalisation and automation of service processes (Enterprise Service Management) with which companies can increase their service quality and manage their service costs efficiently.

The Serviceware Platform includes the software solutions Serviceware Processes, Serviceware Financial, Serviceware Resources, Serviceware Knowledge and Serviceware Performance. All solutions can be used in an integrated manner, but also independently from one another.

Serviceware partners with customers from strategic consulting through the definition of the service strategy to the implementation of the Enterprise Service Platform. Further components of the portfolio are safe and reliable infrastructure solutions as well as Managed Services.

Serviceware has more than 1,000 customers worldwide from various business sectors, including 17 DAX companies and fife of the seven largest German companies. The headquarters of Serviceware are in Idstein, Germany. Serviceware employs more than 500 employees at 14 international sites.

For more information visit <u>www.serviceware-se.com</u>.

Media Relations

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