



Press Release

ServiceWare SE: General Meeting adopts all agenda items with a large majority

Bad Camberg, 7 May 2021 The shareholders of ServiceWare SE (“ServiceWare“, ISIN DE000A2G8X31) adopted all agenda items with a large majority at yesterday’s ordinary General Meeting. The General Meeting re-elected, amongst other things, Mr Christoph Debus prematurely to the Administrative Board. It is planned to elect Mr Debus once more as Chairman of the Administrative Board.

At this year’s General Meeting altogether 78.9 percent of the share capital were represented. Details on the General Meeting and all voting results are available on the website of ServiceWare (www.serviceware-se.com) in the “Investor Relations” section.

About ServiceWare

ServiceWare is a leading provider of software solutions for the digitalisation and automation of service processes (Enterprise Service Management) with which companies can increase their service quality and manage their service costs efficiently.

The ServiceWare Platform includes the software solutions ServiceWare Processes, ServiceWare Financial, ServiceWare Resources, ServiceWare Knowledge and ServiceWare Performance. All solutions can be used in an integrated manner, but also independently from one another.

ServiceWare partners with customers from strategic consulting through the definition of the service strategy to the implementation of the Enterprise Service Platform. Further components of the portfolio are safe and reliable infrastructure solutions as well as Managed Services.

ServiceWare has more than 1,000 customers worldwide from various business sectors, including fifteen DAX companies and five of the seven largest German companies. The headquarters of ServiceWare are in Bad Camberg, Germany. ServiceWare employs more than 500 employees at 14 international sites.

For more information visit www.serviceware-se.com.

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