



Serviceware SE continues to successfully extend its offering: Serviceware Performance 9.0 integrated into Microsoft Power BI

Bad Camberg, 28 October 2020. Serviceware SE ("Serviceware", ISIN DE000A2G8X31) continues its expansion course despite the COVID-19 pandemic. Against the backdrop of the ongoing strong demand for the software solution Serviceware Performance, Serviceware extends the offering for its module for corporate planning and management. Serviceware Performance offers manifold functions for planning, analysis, reporting or simulations in all areas of corporate management. With Serviceware Performance, companies have continuous and consistent analysis and reporting possibilities on a central database from one data source.

Serviceware Performance 9.0, the latest version of the software solution, now offers an integration into Power BI by Microsoft, a worldwide leading business analytics service. Serviceware Performance 9.0 includes a comprehensive best practice portfolio for business software and supports companies in the linking and processing of data and contents from different sources as well as their visualisation without having to switch between different tools. With Serviceware Performance 9.0 decision-makers have a tool which permits a consolidated analysis of different and multidimensional data from various data sources. Within a very short space of time business users can prepare own analyses and examine results.

The software solution Serviceware Performance is part of the unique modular Enterprise Service Management (ESM) platform of Serviceware and recorded a disproportionately high increase with growth rates in the mid double-digit percentage range during the past quarter.

About Serviceware

Serviceware is a leading provider of software solutions for the digitalisation and automation of service processes (Enterprise Service Management) with which companies can increase their service quality and manage their service costs efficiently.

The core of the portfolio is the Serviceware platform with the software solutions Serviceware Processes (helpLine), Serviceware Financial (anafee), Serviceware Resources (Careware), Serviceware Knowledge (SABIO) and Serviceware Performance (cubus outperform). All solutions can be used in an integrated manner, but also independently from one another.

Serviceware partners with customers from strategic consulting through the definition of the service strategy to the implementation of the Enterprise Service Management platform. Further components of the portfolio are safe and reliable infrastructure solutions as well as Managed Services.

Serviceware has more than 900 customers worldwide from various business sectors, including four of the seven largest German companies and 12 DAX 30 companies. The headquarters of Serviceware are in Bad Camberg, Germany. Serviceware employs more than 480 employees at 14 national and international sites. For more information visit www.serviceware-se.com.

Media Relations

edicto GmbH

Axel Mühlhaus

Tel. +49(0) 69/905505-52

Email: Service@edicto.de